



Experience Quality Catering!

ABN: 70 395 305 476

CATERING BOOKING TERMS AND CONDITIONS

Menus

Menus may be changed or altered to suit your catering requirements. Menus may change in pricing without notice due to availability of local produce and factors outside our control.

Delivery

Local delivery is included in your menu for menu orders of \$500 and above and those within a 25 km radius of Townsville city. Catering services provided for outside the Townsville region and surrounding areas are subject to travel costs.

Staff

Staff is provided at no extra cost in some menus depending on numbers. Staff hire for caterings are charged on an hourly basis with a four hour minimum cost charged and an hourly rate charged thereafter. We hire staff on request & availability. Please ask for quotation if required.

Pricing

All prices are inclusive of GST. A 15% Surcharge applies for Sundays & Public Holidays.

Payments

For your convenience we accept Visa, MasterCard, Cheque, Cash or Cheque. Credit card payments are subject to a 1.5% credit card surcharge.

Placing your Booking of Catering Service & Booking Confirmation

Chef on Call Catering requires a 30% deposit on the maximum numbers quoted for your catering on approval of catering details and menu to secure your booking date. If a 30% deposit is not given your catering is not secured and may be lost to another booking.

On acceptance of your menu/invoice a signed 'Booking Confirmation Form' must be submitted confirming acceptance of our terms & conditions. Final numbers and payment in full of the invoice balance is required 7 days prior to your catering if your catering is to proceed.

Breakage & Loss

All equipment becomes the sole responsibility of the customer whose name appears on the 'Booking Confirmation Form'. We reserve the right to charge for any breakage, loss or damage of hire equipment to the customer.

Cancellations

Chef on Call Catering requires a minimum of 14 days notice if you wish to cancel or postpone your catering service for a full refund of deposit. Unforeseen circumstances that arise due to no fault of the catering party will be refunded in full. Individual circumstances will be taken into consideration on cancellation of booking.

Catering services cancelled outside of these terms may be liable to a forfeiture of deposit or part thereof.